



Merchandise Returns

Providing quality products to professionals who protect and serve the public is our core purpose. If you aren't satisfied with a newly purchased item, simply return it to us so we can repair it, replace it, or refund your money.

Returns are valid within 20 days from the date of purchase. Merchandise must be unused and in resalable condition. Returns must be accompanied by a RMA form available at www.SpeedTurtleEngineering.com as well as a RMA number issued from Speed Turtle Engineering. RMA numbers can be requested by emailing support@SpeedTurtleEngineering.com.

Returns should be mailed to:

Speed Turtle Returns
(RMA Number Issued)
PO Box 473
New Hudson, MI 48165

We will refund or credit the value of the item and any taxes you were charged (except where an item is repaired and returned to you). Original shipping charges are non refundable unless the return is related to our error. Additional charges related to installation or use are non refundable.

Special order items or items that have been customized, altered or otherwise embellished at the request of a customer cannot be returned unless the return is related to our error.

All clearance items are sold "as is" and cannot be returned.